Duragutter® Limited Lifetime Warranty

Issued by Reinvent LLC, doing business as Duragutter ("we," "us," or "Duragutter")

22 Candy Hill Rd, Sudbury, MA 01776 · 781-259-1221 · info@duragutter.com

Effective for material purchased on or after January 1, 2026

In short

We make Duragutter rain gutters out of extruded aluminum. We stand behind the metal. If a length of Duragutter develops a hole or leak — whether from a defect in the material, from corrosion of the aluminum, or from hail, ice, or snow loads — we will give you a credit toward replacement material for the life of the gutter. The credit is full for the first ten years and then steps down over time to a floor of 10%, as set out below.

This is a **limited** warranty. Please read the whole thing so you know exactly what is and isn't covered.

---

1. What we cover

We warrant that Duragutter extruded aluminum gutter material will be free from perforation (a hole through the wall of the gutter) and from leaks, under normal use and exposure, for as long as the original material remains installed on the structure where it was first installed.

This warranty covers perforation and leaks caused by:

- a **defect in the material**;
- **corrosion** of the aluminum itself; or
- **hail, ice, or snow loads**.

If covered material perforates or leaks, we will provide the remedy described in Section 4.

2. What we do not cover

This warranty does **not** cover perforation, leaks, or other damage caused by:

- **Installation.** Any defect, error, or problem arising from how the gutter was installed — including poor fastening, improper joints or seals, or installation that does not follow our published installation instructions. **Installation is the responsibility of the installer, not Duragutter.**
- **Physical or impact damage** — ladders, foot traffic, falling limbs, wind-blown debris, or other outside force not otherwise covered by this warranty.
- **Contact with incompatible materials** — for example, dissimilar metals (copper, steel, etc.) or chemicals that cause galvanic or chemical corrosion. (Avoiding this is part of correct installation.)
- **Salt-air, coastal, or marine exposure.** Corrosion, pitting, or perforation caused by exposure to salt air, salt spray, or a coastal or marine environment is not covered. Aluminum is vulnerable to accelerated corrosion in these conditions, and the additional protection needed for coastal installations is outside the scope of this warranty.
- **Alteration, modification, or repair — but only where it is the cause.** Damage is not covered where an alteration, a modification, a repair, or a non-Duragutter part or

accessory is what caused the perforation or leak. Using non-Duragutter parts, or having someone other than us service the gutters, does not by itself void this warranty; we still cover the metal unless one of those things actually caused the failure.
- **Failure to provide reasonable maintenance**, including allowing leaves, debris, or other material to build up in or against the gutter.
- **Acts of nature and extraordinary events** — fire, flood, earthquake, hurricane, tornado, or other events beyond the conditions the product is designed for. (Perforation or leaks caused by hail, ice, or snow loads remain covered under Section 1, even though these other storm-related causes are excluded here.)
- **Normal weathering of the finish** — fading, chalking, color change, or surface appearance. This warranty covers the structural integrity of the metal (holes and leaks), not the look of the finish. Any finish or coating warranty, if offered, is separate.

If you're not sure whether a problem is covered, contact us and we'll help you figure it out.

3. Who is covered

This warranty covers the **original purchaser** of the material and **any later owner of the same structure** on which the material was originally installed. It transfers automatically to subsequent owners — no registration or fee is required. (See Section 8.)

4. What you get — the remedy

If we confirm a covered perforation or leak, we will provide a **credit toward replacement Duragutter material**, equal to the **original purchase cost of the affected material**, reduced according to the schedule below based on which year after the original purchase you report the problem in. Year 1 is the first 12 months after the original purchase date, Year 2 is the next 12 months, and so on. Year 11 begins on the 10th anniversary of the purchase.

- **Years 1 through 10:** full credit — **100%** of the original material cost, with no reduction.
- **Year 11 and after:** the credit is reduced by **5 percentage points for each additional year**, but it will **never fall below 10%**. Once the credit reaches 10%, it stays at 10% for the remaining life of the material.

At our option, we may satisfy this remedy by supplying replacement material of equal value instead of issuing a credit. If the original product is no longer made, we may supply the closest comparable Duragutter product.

Proration schedule

Year in which you report the problem	Credit (% of original material cost)
1 – 10	100%
11	95%
12	90%
13	85%
14	80%
15	75%
16	70%
17	65%
18	60%
19	55%
20	50%
21	45%
22	40%
23	35%
24	30%
25	25%
26	20%
27	15%
28 and after	10% (floor)

What the remedy does and doesn't include:

- The credit is based on the **cost of the material only**. It does **not** cover labor, removal of the old gutter, installation of replacement material, freight, taxes, or any other cost.
- The credit is based on the **original purchase cost of the affected material**. Because we keep records of our sales, you usually do not need to provide a receipt — we will determine the original cost and the original purchase date from our records for the installation address and prorate under the schedule above. If our records do not cover a particular installation, or if you believe they are inaccurate, we will work with you to establish the original cost and purchase date from the best available evidence (such as your proof of purchase, prior-owner records, building or permit records, or dated photographs). A missing receipt does not by itself make you ineligible.
- Our **total liability under this warranty will never exceed the original purchase cost of the affected material.**

5. What we do not pay for

To be clear, in addition to the exclusions in Section 2, this warranty does not cover and we are not responsible for:

- Labor to remove or reinstall any material.
- Any incidental or consequential damages of any kind — for example, water damage to the building, interior, roof, fascia, foundation, landscaping, or contents; mold; or loss of use.

Your remedy is limited to the material credit (or replacement material) described in Section 4.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Nothing in this warranty limits or excludes liability for personal injury to the extent the law does not allow such a limit.

6. Your responsibilities

To keep this warranty valid, you (or the owner of the structure) should:

1. Make sure the material was installed according to our published installation instructions.
2. Provide reasonable, ordinary maintenance and keep the gutters reasonably clear.
3. If you have it, keep your proof of purchase and a record of the installation date. This helps us handle a claim, but a missing receipt will not by itself void your coverage.
4. Notify us promptly after discovering a problem (see Section 7).

7. How to make a claim

1. **Contact us in writing within 30 days** of discovering the perforation or leak, at info@duragutter.com or Reinvent LLC, 22 Candy Hill Rd, Sudbury, MA 01776.
2. Include your **proof of purchase if you have it**, the **approximate installation date**, your contact information, and a **description and photographs** of the problem. If you are a later owner without the original receipt, we will not refuse your claim for that reason alone; we may ask you to confirm in writing that you own the structure.
3. We may ask to **inspect the material** or have the failed piece returned, at our discretion, before approving a claim.
4. If the claim is approved, we will issue your prorated credit or supply replacement material. You are responsible for arranging and paying for removal and installation.

8. Transferring this warranty

This warranty stays with the **material on its original structure** and passes automatically to each new owner of that structure for the remaining coverage period. The proration schedule continues to run from the **original purchase date** — transferring ownership does not restart the clock.

9. The legal part

- **This is the only express warranty we give on this product.** We do not take away any implied warranties you may have under state law (such as the implied warranty of merchantability). To the extent the law allows, those implied warranties last only as long as this written warranty lasts.
- Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
- **This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.**
- Some states give consumers rights that cannot be limited or waived by a warranty. Nothing in this warranty limits or waives any right you have under your state's law that cannot legally be limited or waived.

- If any part of this warranty is found unenforceable, the rest stays in effect.
- This warranty is governed by the laws of the Commonwealth of Massachusetts.
- No dealer, distributor, installer, or agent may change this warranty or make any other promise on our behalf.

For Massachusetts residents

Massachusetts law gives you protections that this warranty does not change. The implied warranty of merchantability that applies to consumer goods is not limited or shortened by this warranty. Some of the limits in this warranty on what you can recover may not apply to you. And nothing in this warranty limits any claim for personal injury.

Reinvent LLC

22 Candy Hill Rd, Sudbury, MA 01776 · 781-259-1221 · info@duragutter.com

Duragutter® is a registered trademark of Reinvent LLC.